

Grievance and redressal Cell

In order to redress individual as well as collective grievances of the students and staff of the institute, a grievance redressal cell has been formed.

A grievance may be any kind of discontent or dissatisfaction or negative perception, whether expressed or not, arising out of anything connected with university that a student or staff thinks, or even feels, is unfair, unjust or inequitable. Any grievance /complaint relating to sexual harassment will not be covered under these rules as there is a separate mechanism for addressing such matters by CASH (Committee Against Sexual Harassment).

Grievance and redressal Cell Committee Members:

Prof. B.D. Sharma
Lt. Col. Sudhir Bahel
Dr. Leena Jain
Ms. Ritu Goyal

Duties and Responsibilities Grievance Redressal Committee

1. This committee is formed for all students, staff and faculty members of Global Institutes.
2. All students/members of staff are free to report their grievances of any sort in the Grievance Drop box installed at various places in Global Institutes.
3. Complaint/Suggestion Boxes will be installed across the institute.
4. All grievance boxes will be opened on Thursdays.
5. All complaints shall be filed for record purpose.
6. The name and identity of the complainant shall be kept anonymous and not disclosed to anyone except committee members.
7. All received complaints shall be analyzed, compiled and forwarded to concerned departments for necessary action.
8. The committee will meet on required basis.